

# Robert Arkenklo

work@arkenklo.se

## EMPLOYMENT

### ACTER | DEVOPS AND INFRASTRUCTURE LEAD

2025 - 2025 | <https://acter.global> | Remote

- Maintained and improved Ansible-based Matrix hosting infrastructure using MASH, a large open-source Ansible playbook collection that I also contributed to.
- Ran services: ELK stack, Uptime Kuma, Jaeger, Matomo.
- Collaborated with CTO to plan infrastructure and implement new features.
- Worked in a remote, autonomous work environment focused on empowering activists.

### MOOD EVENTS | OWNER

2020 - 2024 | <https://mood.events> (defunct) | Malmö

- Founded and operated a one-person event lighting business in the music festival industry
- Developed and executed a variety of event concepts tailored to individual client needs
- Designed and built custom lighting setups based on open-source hardware/software
- Managed all aspects of event planning, including budgeting, logistics, and vendor coordination

### MULLVAD VPN | SYSTEMS ENGINEER

2020 - 2021 | <https://mullvad.net> | Göteborg

- Maintained 800 VPN servers in a remote team using Ansible.
- Designed a deployment system for System Transparency, a cryptographically-verifiable-boot project.
- Using Qubes OS, running GPG-verified code only
- Ensured security awareness to manage a trusted global VPN infrastructure, addressing hardware exploits and traffic analysis.

### MRFRIDAY AB | SITE RELIABILITY ENGINEER

2016 - 2020 | <https://www.scalability.se> | Stockholm

- Ensured uptime for 30 customers of different scale in a small team.
- Managed customer contact with scheduled on-call duties.
- Responsible for understanding the entire technical infrastructure of a small-scale full-service VPS provider.
- Managed an ISP network with FOSS: PFSense, ufw, FreeBSD
- Managed physical servers with a virtualization layer (Xcp-ng) and hundreds of Ubuntu VMs and docker containers.
- Scripted in Bash and Python for automation, backup, and Nagios alerts.
- Deployed Node, Uwsgi, Nginx, Apache, Varnish, MySQL, Postgres, MongoDB, Redis, more, using Ansible.

### NEW TECHNOLOGY SWEDEN | SYSTEM ADMINISTRATOR

2014 - 2016 | Stockholm

- Managed networks, VMware, and Linux services
- Administered Asterisk (SIP call router), Nagios and LAMP on Ubuntu.
- Wrote Nagios monitoring scripts in Bash
- Handled PFSense, Cisco switches, and patching.

## EDUCATION

### NACKADEMIN

### YRKESHÖGSKOLA

SYSTEM- AND NETWORK ENGINEER,  
LINUX

2012 - 2014 | Stockholm

Courses: Cisco CCNA, Red Hat RHCT,  
Linux applications, Virtualization and  
storage.

## SKILLS

### AT A GLANCE

Linux • Open Source • Virtualization  
Networking • Security • Automation  
Monitoring

### EXPERIENCE

20+ years:

Debian / Ubuntu

5+ years:

Ansible • Bash • Docker

Xenserver / XCP-ng • Nagios

3+ years:

MariaDB

<1 years:

Kubernetes

## LINKS

Acter Github:

[github.com/olli-acterglobal](https://github.com/olli-acterglobal)

## VOLUNTEERING

Lodis hackerspace

Bornhack 2022-2024

Labitat hackerspace 2022-2024

May Contain Hackers 2022

Chaos Communication Conference  
2024